



# Law Enforcement FAQs for the US

Please reference [TikTok's Law Enforcement Guidelines](#) for more information and details.

## Where do I submit my request?

Please submit all law enforcement requests and inquiries **including exigent emergency requests involving an imminent threat of death or serious physical harm** to our [Law Enforcement Request webform](#).



Law Enforcement  
Request Webform



Law Enforcement  
Guidelines



Law Enforcement  
Distribution List

## What does my US Legal Process need to include?

First, please reference our [Law Enforcement Guidelines](#) for more complete information.

Specifically, US Legal Process must:

- Be submitted in PDF format to our [Law Enforcement Request webform](#)
- Be submitted by a sworn Law enforcement Officer or Agent from a valid law enforcement agency email account (**NO** Gmail, Hotmail, Yahoo, etc.)
- Provide a valid TikTok account identifier (please include screenshots if possible)
- Use specific language detailing what data is being sought (including the date range)
- Provide the nature of the investigation or the relevant Criminal Code section
- Be addressed to:

TikTok Inc.  
5800 Bristol Parkway, Suite 100  
Culver City, CA 90230  
UNITED STATES



## Can TikTok provide a “certificate of authenticity” with data disclosure?

For all data disclosures, TikTok will provide a certificate of authenticity from a member of our Law Enforcement Response Team.

## What data can TikTok produce on a valid Legal Process request?

If served with a **subpoena**, TikTok may provide account subscriber information, log-in/log-out data. A **court order** will provide, account subscriber information, log-in/log-out data and/or interaction data (non-content). A **search warrant** is required for user generated content such as videos and direct messages. For more details, please reference our [Law Enforcement Guidelines](#).

## Does TikTok accept preservation requests?

Yes. TikTok will preserve a “snapshot” of the account in question for 90 days when requested. Preservation requests must:

- Be submitted in PDF format on official law enforcement agency letterhead to our [Law Enforcement Request webform](#)
- Be signed and dated
- Be submitted by a sworn Law Enforcement Officer or Agent from a valid law enforcement agency email account (**NO** Gmail, Hotmail, Yahoo, etc.)
- Provide a valid TikTok account identifier (please include screenshots if possible)
- Include a statement about the steps being taken to obtain valid legal process for the user data sought

TikTok will preserve information for an additional 90-day period upon receipt of a formal request to extend the preservation.

## How can I contact TikTok's Law Enforcement Response Team?

Email our US Law Enforcement Outreach Lead, Evan Nicholas, at [evan.nicholas@tiktok.com](mailto:evan.nicholas@tiktok.com)